



WE TREAT YOUR FAMILY

LIKE OUR OWN

As the country adjusts to new travel norms and expectations, we're enhancing your experience by redefining cleanliness and supporting well-being throughout your stay with us. **Health and safety is our primary concern, and our team continues to follow stringent operational processes to ensure a safe, professional and hygienic environment for all our valued guests and staff.**

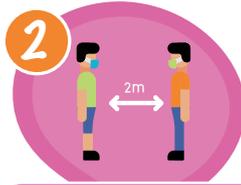
With our passion for service excellence and warm hospitality, we are expanding our #ForeverSafeStay commitment to deliver these elevated standards, ensuring peace of mind when selecting any Forever Resorts property across South Africa.

FOREVER'S SAFETY MEASURES:



AN OFFICIAL SIGNED PLEDGE

Assuring guests that Forever Resorts will **uphold COVID-19 industry-standard protocols** at all times



SOCIAL DISTANCING MEASURES

Please **observe clearly marked signage** and space markings to ensure a safe distance



HAND SANITATION STATIONS

Installed at check-in desks and all public areas for your convenience



PREMIUM RANGE OF AMENITIES

Hand sanitiser is **provided in all our guest rooms** for use during your stay



CHECK-IN TIMES MAY VARY

To ensure that our housekeeping team has sufficient time to **prepare room in accordance with protocols**



STAFF COMPLIANCE

Our **trained staff are compliant with COVID-19 protocols** and social distancing will be maintained at all times



SANITISATION OF PUBLIC AREAS

Strict hygiene and increased frequency of cleaning and disinfection of areas, especially frequently touched objects and surfaces



REGULATED FACILITIES

To support social distancing under current regulations please be aware that resort facilities are regulated to prevent overcrowding – please enquire in advance



LIMITED DAY VISITORS

Limited day visitors will be permitted at properties in order to allow for adequate social distancing measures under current regulations. Bookings are essential.



Of course, we cannot do it alone. As our valued guest, we therefore request your patience and support in upholding these safety protocols during your stay.

GUESTS TO UPHOLD THESE SAFETY PROTOCOLS:



ACCEPT THE COVID-19 PROTOCOLS

For everybody's safety, we kindly request that all COVID-19 protocols and regulations are strictly observed upon entry at selected Forever Resorts property



ALWAYS SANITISE YOUR HANDS

At entrances, check-in counters, outlets, and before entering any public areas



COMPLETE A MEDICAL QUESTIONNAIRE UPON ARRIVAL

To record current state of health to the best of your knowledge, whereby recorded details will be retained for contact tracing purposes, should it be required



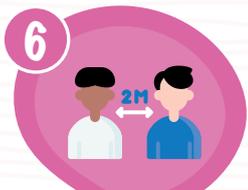
GET YOUR TEMPERATURE CHECKED

Anyone displaying a temperature over 37.5°C whilst on our premises will be isolated for a secondary assessment



WEAR A DISPOSABLE OR CLOTH MASK

When you're in public areas or in contact with fellow guests and staff



MAINTAIN SOCIAL DISTANCING

Please keep a safe distance in all public areas during your stay, it's just better that way



CHECK YOUR STATE OF HEALTH

If you are feeling unwell during your stay, please isolate yourself and contact our dedicated team for immediate assistance



DON'T TRAVEL IF YOU ARE FEELING UNWELL

If you are feeling unwell before departing for your journey, we rather advise that you call us and postpone your stay to a later date



SWIMMING POOLS AND ACTIVITIES ARE REGULATED TO SUPPORT SOCIAL DISTANCING

As a resident guest, your safety is our priority, we kindly request your patience when using our facilities during current regulations – please enquire in advance. We look forward to welcoming you to a #ForeverSafeStay

